

Expression of Interest for comprehensive monitoring of poll related events and incidents from polling stations-Regarding.

About CEO:

Chief Electoral Officer, Punjab is an independent entity, reporting to the Election Commission of India, New Delhi with an objective for setting up a truly citizen-friendly, transparent and fair system for the conduct of elections. It handles all the election related activities for conduct of General Elections to the House of People (Lok Sabha), General Elections to the State Legislative Assembly (Vidhan Sabha) and Elections of the Council of States (Rajya Sabha).

Poll Monitoring:

Poll related events and incidents from approx. 24000 locations (polling stations) from one day prior to poll and on poll day are to be monitored closely by the office of CEO Punjab for ensuring free and fair elections. Real time reporting is required for monitoring purposes by the office of CEO and Election Commission of India.

Scope of Work:

A comprehensive solution for monitoring and real time reporting of poll related events and incidents from approx. 24000 locations (polling stations) across the State of Punjab. The solution shall be offered as a service, and should comprise of

- I. Collection of poll-related data from polling stations on pre-poll and polling days through smartphone app and through phone calls (in case data is not received through the app).
- II. Automatic Validation of collected data using predefined rules.
- III. Presentation of desired reports on a secure web portal for use by electoral officers (approx. 150 users)
- IV. Support services should include:
 - a. Training at State / District Level Master Trainers
 - b. On-site coordination at CEO and DEO Office with technical manpower
 - c. On-call helpdesk.
- V. Timely notification/ alerts to be sent for upcoming data collection events.
- VI. GPS tracking of officials through Mobile App

Timelines:

Mobile Application & Web portal should be live **within 10 days** from the date of issuing of work order.

Training to all the concerned officers & officials should be completed 1 week before the poll.

Price bid form:

The agency is required to submit rates for all items as per the following table:-

Sr. No.	Activity	Amount (per Polling Station)	Applicable Taxes	Total Amount
1	<p>A solution for Collection of poll-related data from polling stations on pre-poll and polling days through smartphone app and through phone calls (in case data is not received through the app).</p> <p>Automatic Validation of collected data using predefined rules.</p> <p>Monitoring through secure web portal for use by electoral officers. (approx. 150 users)</p> <p>GPS tracking of officials through Mobile App</p> <p>Support Services:</p> <ul style="list-style-type: none">• Minimum 2 Training sessions for all officers using the mobile app/ web portal.• Technical Manpower for on-site coordination at CEO & DEO Offices• On-call helpdesk.			
Total				

Note : Agency is required to quote for all items. In case of incomplete, conditional and partial price bid, the agency shall be disqualified. Price bid will be evaluated on total cost.

Payment terms

1. No advance payment will be made.
2. Payment will be made in Indian Rupees after fifteen working days from the receipt of the bill.

Penalties of delay:

In case of delay in delivering real time reports per the scope of work, penalty of 10% of the total work order will be levied.

Address for submission of Expression of Interest

To,
Chief Electoral Officer, Punjab
SCO 29 - 32, Sector 17 E
Chandigarh.

For any query, please contact

Mr. Pushminder Singh, System Manager – 09855071162
Mr. Paramjit Singh, DBA – 09988293534
